



Supplementary Provisions -

Explanatory notes

1. Transfer of Customer Data outside of the United Kingdom and/or European Union:

Tessian Limited, including its affiliate Tessian Inc. was acquired by Proofpoint Inc. on 19th December 2023 (“the Acquisition”). Proofpoint Inc. is a company headquartered and located in the United States of America. Following the Acquisition Tessian services will be enhanced and improved by being combined with Proofpoint’s technology.

Proofpoint’s technology is hosted and provided by Proofpoint in the USA, requiring Customer Data to be sent to Proofpoint data centres in the USA.

Proofpoint has recently been appointed as a sub processor of Tessian Customer Data. Proofpoint is certified under the US-EU Data Privacy Framework, together with the data bridge UK extension. All transfers made from the EU and/or UK are made under this framework.

All details of Proofpoint’s security measures, including its technical and organisational measures, can be found here: <https://www.proofpoint.com/uk/legal/trust>

2. Customer Data

Research & Development (R&D):

Tessian uses Customer Data to make improvements to the algorithms powering the Tessian Services. Tessian uses Customer Data to improve its services by testing the efficacy of a new rule or feature on a sample of real Customer Data that is processed prior to that rule or feature going live.

R&D takes place on Tessian systems and does not involve the disclosure of Customer Data outside of the group companies. By conducting R&D on Customer Data, our services can remain current in the ever-evolving threat landscape. Generally speaking, as we are a SaaS business, improvements made to our algorithms during R&D will yield improvements for all customers using that particular service. In limited scenarios, Tessian may use Customer Data pertaining to a particular customer to improve that Customer’s experience of the Services (e.g. by making adjustments to rules set up in a specific customer’s Tessian Portal).

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Threat Intelligence:

Further, Tessian's Defender services detect inbound email threats and stores a record of identified malicious threats. In combination with other threat feed data points, Tessian refers to these records as "Threat Intelligence".

Inbound emails across our Defender customer base are then cross-referenced against our Threat Intelligence database to ensure threats we have detected previously are automatically detected in the future. During this analysis, the actual records that comprise our Threat Intelligence are not disclosed to other customers and this analysis takes place within our service without human interaction.

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